



ZipZone Outdoor Adventures Job Description

Job Title: Zip Line Tour Guide

Reports to: Supervisors

Job Category: Best Job Ever

General Responsibility: Will serve as a guide to lead tour groups through the zip line tour.

Education/Know How:

- Problem-Solving Skills
- Ability to relate to one's peer group
- Good character, integrity, and ability to adapt to an outdoor setting.
- Ability to accept guidance and supervision.
- Enthusiasm, sense of humor, and patience and self-control.
- Must be a minimum of 18 years old
- High school graduate
- Should be energetic and customer service oriented
- Must be able to work weekends
- Family and kid friendly

Specific Responsibilities:

- Focus on safety while guiding guest through the tour.
- Provide excellent customer service.
- Complete safety checks throughout the tour.
- Daily course and equipment checks.
- Present interesting information to guests including local ecology, history and biology.
- Work with the supervisors to resolve any issues or needs of the tour.
- Stay up to date with all necessary technical skills required to guide a tour.
- Organize gear and storage areas.
- Clean and organize guest check in areas.

Physical & Mental Demands:

- Ability to lift 40 lbs.
- Position requires ability to walk around the rough terrain of ZipZone Outdoor Adventures.
- Able to stand/move without sitting for four to five hours at a time.
- Able to handle all emergency situations that may arise.
- Be willing to work outdoors in all weather conditions
- Ability to successfully complete guide training

Essential Functions:

- Ability to communicate and work with individuals or groups participating activities.
- Visual and auditory ability to identify and respond to environmental and other hazards related to all activities.
- Ability to communicate and follow safety regulations and emergency procedures.
- Ability to observe guests and enforce appropriate safety.
- Ability to work heights.

- Ability to identify and respond to hazards, weather emergencies, etc.
- Ability to plan, conduct, and supervise activities and programs for groups of 6 - 10 people.

Other Duties:

- Perform other duties as assigned by supervisors.

Schedule:

- This is an hourly, seasonal position—generally 15-40 hr/week. We have opportunities for full time and part time seasonal positions. Hours for work are between 9am and 8pm, so evening only is not an option.
- Candidates should have a flexible schedule with both weekday and weekend availability. Seasons typically run from May through November
- Candidates that are available for the full season are highly preferred, and will be considered first for any extra winter, off-season hours that may become available.
- Candidates interested in Summer-only positions must be available for the full summer season—weekends and holidays are required.
- There is a mandatory training session (6 days) required for all candidates. Training will take place the second or third week of May.

Starting Pay: \$12/hr plus tips

ZipZone Outdoor Adventures promotes an equal employment opportunity, where all are welcome.